

Payment Options

Let's face it, nobody actually enjoys paying their electric bill. As painful as it may be, we've tried to make it as simple as we can. Here are several different payment options to make your life easier.

Pay Online

Login to your account at salemelectric.com and select "View or Pay Bill Online." Once you've logged on, you will automatically receive a monthly notification when your bill is available for viewing electronically.

Credit Cards

Maybe it's convenience, maybe it's that you want to earn more air miles – you can pay your bill with your Visa or MasterCard over the phone or in person.

AutoPay

We can deduct your payment from your checking account or charge it to your MasterCard or Visa... automatically. You still receive your monthly bill and have about 10 to 14 days to review it prior to the payment being deducted. You can even request the date you want the payments deducted.

Average Pay

To help make budgeting easier, sign up for the Average Pay Program (only residential members with current accounts are eligible). Your monthly bill is averaged and you're charged a similar amount each month, based on previous usage.

Pay by Mail

Enclose your check or money order with the payment stub in the return envelope, affix a stamp and drop it in the mail.

Pay in Person

Visit our office at 633 Seventh Street NW and make your payment in person. This gives you the opportunity to ask questions, pick up literature, or inquire about our programs and services.

Salem Electric Drop Box

Place your payment stub, along with your check or money order, in an envelope (no stamp needed) and drop it in the drive-up box in our parking lot, or you can use the slot to the left of our main entrance. Just remember, these payments are only collected at 8:00 am Monday through Friday.

Community Drop Boxes

If you're out in the community you can conveniently drop your payment off at one of the following drop boxes:

Roth's (West Salem)
1130 Wallace Road NW

Roth's (Keizer)
5013 River Road N

Salemtowne (West Salem)
2900 Oakcrest Drive NW

Salem Senior Center (Northeast)
1055 Erixon Street NE

These are drop box sites only; no transactions can be made. Please allow up to five working days for the payment to be delivered to Salem Electric. No cash payments please.

Other Programs Available to Salem Electric Members



Water Heater Efficiency



Compact Fluorescent Lighting



ENERGY STAR Home Lighting



Security Lighting



Residential Weatherization



Heat Pump Program



Bright Way Solar



Loan Program



Habitat Improvement Program



Member Assistance

Contact our office for more details.



Salem Electric
SERVING KEIZER AND SALEM

633 Seventh Street NW
PO Box 5588, Salem, OR 97304-0055

Ph: 503 362-3601

Fax: 503 371-2956

E-mail: se@salemelectric.com
salemelectric.com

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Easy Pay Options

- **AutoPay Program**
- **Average Pay Plan**
- **Online Bill Pay**

We're making it easier to pay your electric bill



Salem Electric
SERVING KEIZER AND SALEM

AutoPay Program

Paying your electric bill is easier with the AutoPay Program, your monthly payment is automatically made from your checking account, savings account, or your credit card. No checks, no stamps and best of all, no worries — your payment will always be made on time, even when you're away from home.

How does it work?

After you've authorized Salem Electric to make the deduction from your account and allowed 30 days to activate the program, your electronic payment will be processed monthly and will continue to automatically deduct until you cancel the authorization. Continue to pay your bill as you currently do until you see the AUTOPAY notice on your bill. After that, each month you will receive a statement giving you 10 to 14 days to review it before it's automatically paid. Payments are made on or after the due date on your bill. If requested, the date your payment is deducted may be adjusted. Proof of payment will appear on your bank or credit card statement.

There are several advantages:

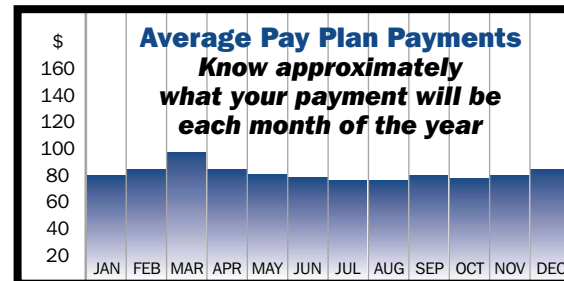
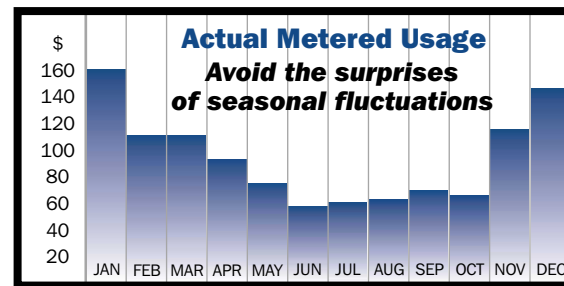
- **Convenient** — your bill is always paid automatically.
- **Safety** — no worries about lost checks.
- **Independence** — your bill is paid on time even if you're away from home.

Average Pay Plan

If you are like most of our members, your electric bill goes up in the winter months due to colder weather, shorter days and because you spend more time indoors. This trend reverses itself as the warmer, longer days of summer arrive. However, it makes budgeting for your electric bill difficult. To make budgeting easier we offer an Average Pay Plan designed to make your payments about the same each month, throughout the year.

How does it work?

Your monthly payment is determined by averaging the amount of energy you used in the previous twelve months. The amount is recalculated each month and any change in energy consumption or rates is included. This greatly reduces the fluctuations in the amount you are billed each month. To qualify, you must be a residential member and your account must be paid in full.



Online Bill Pay

For those who want the ability to pay at their convenience, the Online Bill Pay Program might be the answer. You can also receive your bill electronically, along with an electronic newsletter.

How does it work?

Just login to your account at salemelectric.com and select "View or Pay Bill Online." You are in control of your payments month by month through our secure website.

Contributions to the SE Membership Assistance Program

If you wish to contribute to our Member Assistance Program (SEMAP), just indicate on the authorization form by checking the appropriate box. Each month we will deduct \$1, in addition to your electric bill payment, until you notify us otherwise. Your contribution will help less-fortunate members pay their electric bills.

To sign up for the **AutoPay Program** or the **Average Pay Plan**, complete the attached form and return it with your next payment or drop it off at our office. For Online Bill Pay, simply go to our website at salemelectric.com to sign up.

AUTHORIZATION FORM

I hereby authorize Salem Electric to begin billing me using the

- Average Pay Plan**
 AutoPay Program

Salem Electric Account Number

Signature _____ Date _____

Name (please print)

Street Address

Home Phone _____ Work Phone _____

For AutoPay Program only: I/we authorize Salem Electric and the financial institution named below to process variable entries to my/our account. I/we will give thirty days notice if I/we choose to terminate this authorization.

Institution Name

Bank Account* or Credit Card Number

Visa MasterCard _____
Credit Card Expiration Date

Signature (if second signature is required) _____ Date _____

*Please include a voided blank check.

- Check here to authorize a \$1 monthly deduction for SEMAP.

(tear on perforation and enclose with your payment or bring to Salem Electric's office)